



Booking Form

PLEASE FILL IN THIS FORM, SIGN IT AND SEND IT TOGETHER WITH A CHEQUE MADE OUT TO 'ESCAPE MOUNTAIN BIKING' TO:

Escape Mountain Biking, 7 High Wheatley, Ben Rhydding, Ilkley, LS29 8RX

Contact details

Name:	
Address:	
Telephone:	Home: Mobile:
e-mail address:	

Booking details

Weekend / Course:	
Date:	
Bike Hire:	No / Yes
Payment:	Deposit: £ OR Full Payment: £

Personal information

Mountain Biking Experience: (Brief outline - How much, how often, where, type of terrain you have experienced etc)	No of years riding: Current bike: Experience:
Any specific objectives: (For skills courses)	
Medical Info: (Any medical conditions which we should know about, injuries, allergies etc)	
Emergency Contacts: (Please provide two)	Name: Name: Tel: Tel: Mobile: Mobile:

I have read, understood and accept the terms and conditions of Escape Mountain Biking.

Name (print) _____ Signature _____

ESCAPE MOUNTAIN BIKING - Terms & Conditions

BOOKING

Your place is not booked until we have received a booking form with payment (see below) and sent you confirmation. At this point a contract is entered into between us.

PAYMENT

A deposit of £50 (weekend breaks) / £30 (skills days) per person is required at the time of booking which transferable but non-refundable. The balance is due 28 days prior to the booking. Any bookings made within 28 days of the start date must include full payment. Due to the costs of card transactions we can only accept cheques.

CANCELLATION BY YOU

Should you wish to cancel a booking this must be done in writing / via email.

Deposits are transferable to an alternative date and must be used within a 6 month period. It may only be transferred once and is lost once the six month period ends.

I do not have a cancellation fee as life is complicated enough and stuff happens. However, I would ask you to give as much notice as possible when cancelling your place and only do so if really necessary, not just because the weather looks a bit dicky etc!

CANCELLATION BY US

In the unlikely event that we have to cancel a booking you will be offered a full refund (deposit and any balance paid) or an alternative date. We cannot accept liability for any expenses you have incurred as a result of your booking.

ROUTE / ITINERARY CHANGES

This type of adventure activity will always be subject to changes in the planned itinerary and it is a fundamental condition of your booking that you accept this. For this reason we do not publish itineraries but provide a general outline of what you can expect. Account will be taken of weather conditions etc and changes made accordingly.

INSURANCE

It is not a condition of booking that you have insurance but we recommend that you are adequately insured and check the details of any existing policy. We cannot be held responsible for your own illness or injury or for damage or loss of your bike, luggage and possessions whilst with us.

UNDER 18s

Those aged 16 or over are welcome so long as they are accompanied by a responsible parent or guardian who is confident of their ability to take part in the activity.

YOUR RESPONSIBILITIES

1. Mountain Biking involves an element of risk of injury, potentially serious injury. It is your own responsibility to ride with due care and attention at all times. If you are not confident about riding a particular section of trail then you should walk.
2. Unless hiring a bike from ourselves, you are responsible for making sure that your bike is safe and in a fit state to ride before coming on a course / weekend. If you are unsure, have it serviced at your local bike shop beforehand.
3. All riders MUST wear a suitable helmet. In addition riders should be suitably attired for a days mountain biking in the prevailing weather conditions.
4. You are responsible for being at the pre-arranged start point at the allotted time ready for the days riding. We cannot offer a refund, full or partial, if you fail to join the days ride.
5. Riders are expected to act in an appropriate manner and show respect towards their guide, fellow riders and other trail users. It is a condition of booking that you accept the authority of the guide for the sake of your own safety and that of the group. We reserve the right to terminate the ride of anyone who, in the opinion of the guide, is acting in a way likely to cause upset, danger or injury to themselves or others or damage to property. In such circumstances there will be no refunds and you will be liable for any costs incurred as a result.
6. Riders should be in a fit state to ride and not be under the influence of alcohol or drugs. You may be asked to leave the group if your leader considers that you are unfit to ride and a danger to yourself and others.

LIMIT OF LIABILITY

Escape Mountain Biking will not accept liability for any injury, loss or damage to persons or property participating in one of our mountain biking courses, breaks or services. Due to the nature of the activity mountain biking involves an element of risk of the above and it is your own responsibility to ride within your ability and with due care and attention at all times.

CUSTOMER CARE

Customer service is at the core of our business values and we will do our utmost to ensure you enjoy your experience with us. However, in the event of a complaint, please make the guide aware immediately so that the issue can be rectified there and then. Alternatively please put it in writing within 14 days of your return.